

# **Network Solutions®—SiteLock911® Setup Guide**

*For Non-Hosted Network Solutions Users*

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10/26/2017  
Revision 1.0

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## About This Guide

If you do not have a hosted domain with Network Solutions or your domain is hosted in a separate account, then you will have to manually set up certain SiteLock911® services as outlined in this guide.

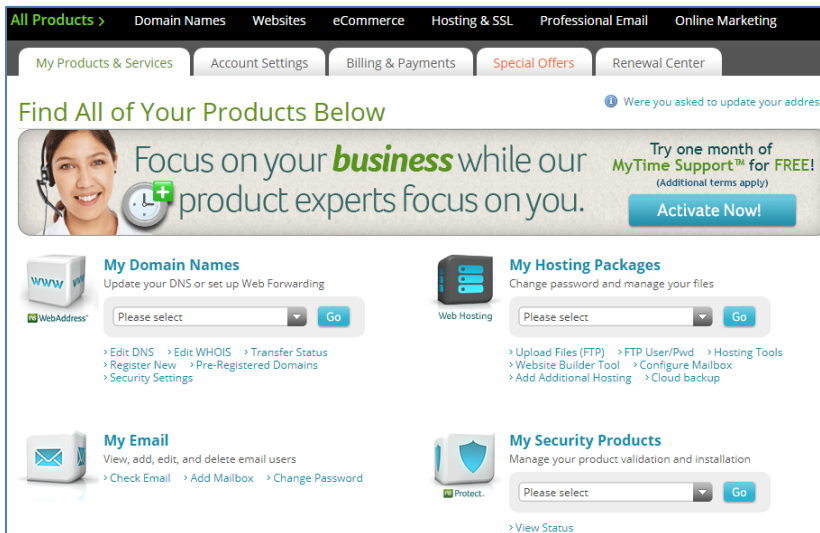
## SiteLock911 Setup Instructions

FTP/ SFTP/SSH information is needed for the website if hosted with a provider other than Network Solutions.

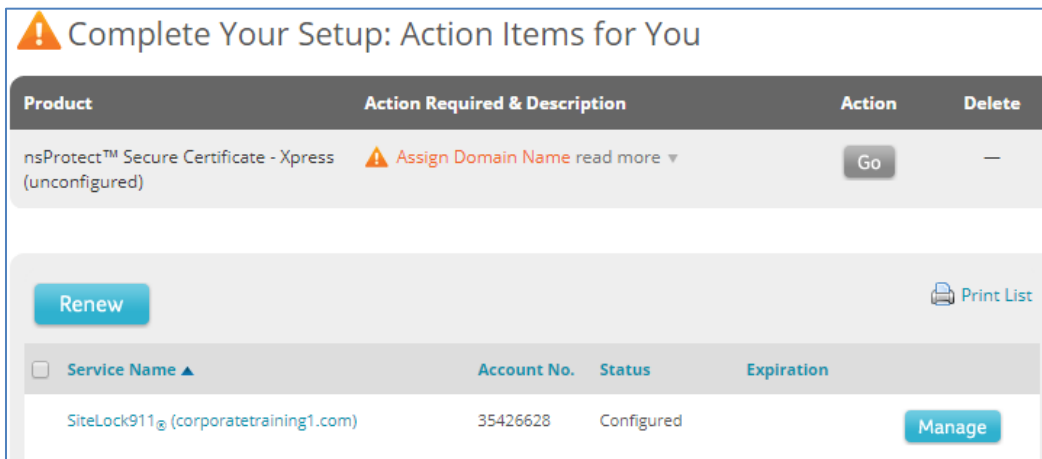
It is good practice to have a separate FTP account setup for the SiteLock SMART tool, since frequently used FTP accounts passwords are often changed.

Follow these steps to begin setting up the SiteLock service:

1. [Click here](#) to log into the Network Solution’s Account Manager using your credential information.
2. Click **My Security Products**.



3. On the **My Security Products** page, click the **Manage** button next to the SiteLock911 product.



The **SiteLock Details** page appears. Click the **Launch** link.

SiteLock911g (corporatetraining1.com)	
Term:	one-time
Expiration:	
Auto Renew:	Off
Status:	Configured <a href="#">Launch</a>

[Print List](#)

4. On the SiteLock dashboard page, click the **Configure SMART/911** icon.

If this service needs to be set up, then the **SMART/911** icon appears in yellow:



When you hover over the icon, the status appears as **Configure**:



5. On the left-hand pane, click the **Settings** tab.

Dashboard

**Settings**

Help

Support

Toll-Free: 1-888-392-5885

## SETTINGS corporatetesting.com

Scan Settings

Download Settings

SMART Settings

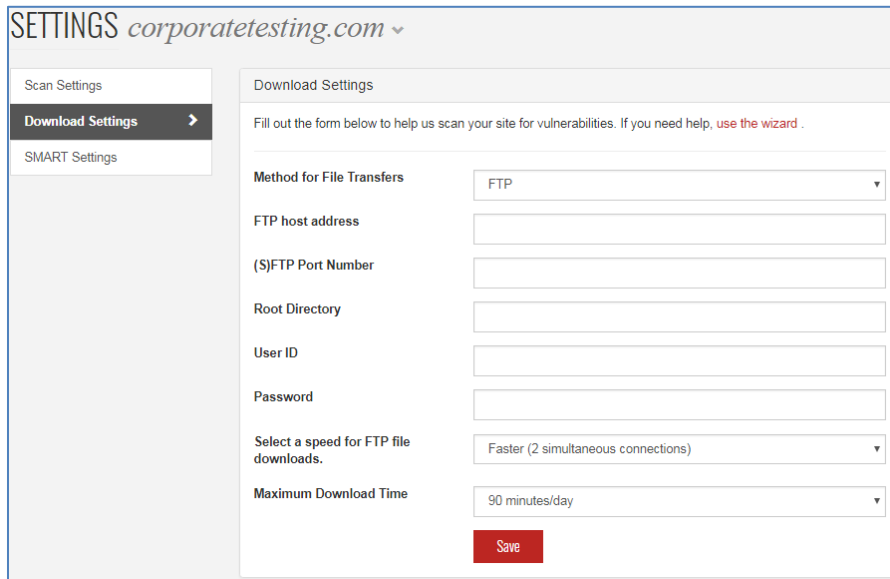
Scan Settings

You may modify the frequency of your deep vulnerability scans. These scans test your website for weaknesses hackers can exploit. These scans are an important component of your security package, so they need to run consistently. If your host places restrictions on your bandwidth or number of visits, though, you may want to run them less frequently.

SMART/911

[Submit](#)

- On the **Settings** page, click the **Download Settings** option.



The screenshot shows the 'SETTINGS' page for 'corporatetesting.com'. On the left, there is a navigation menu with three options: 'Scan Settings', 'Download Settings' (which is highlighted with a right-pointing arrow), and 'SMART Settings'. The main content area is titled 'Download Settings' and contains the following fields:

- Method for File Transfers:** A dropdown menu currently set to 'FTP'.
- FTP host address:** An empty text input field.
- (S)FTP Port Number:** An empty text input field.
- Root Directory:** An empty text input field.
- User ID:** An empty text input field.
- Password:** An empty text input field.
- Select a speed for FTP file downloads:** A dropdown menu currently set to 'Faster (2 simultaneous connections)'.
- Maximum Download Time:** A dropdown menu currently set to '90 minutes/day'.

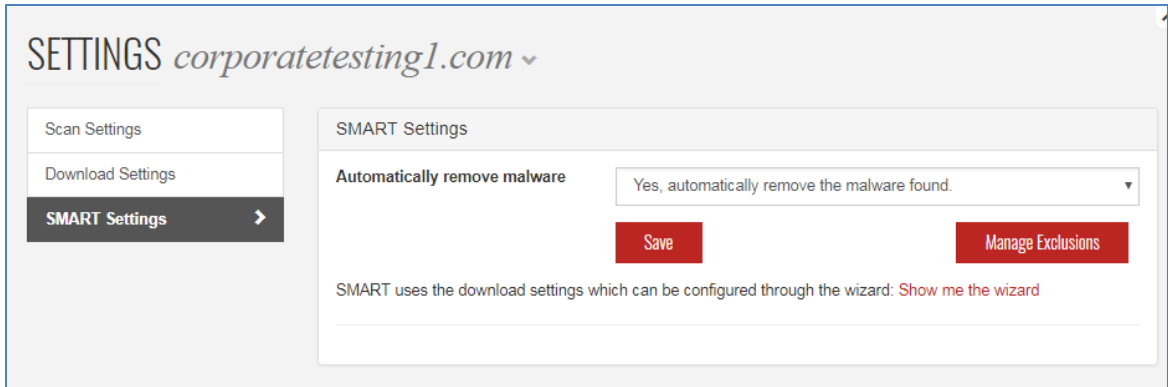
At the bottom right of the form is a red 'Save' button.

- For the **Method for File Transfers**, click the drop-down arrow and select either FTP or SFTP. Complete the connection information in the following fields:

- **FTP Host Address**
- **FTP/SFTP Port Number**  
Use 21 for FTP; use 22 SFTP
- **Site Directory**
- **FTP User ID**
- **FTP Password**
- **File Download Speed**  
By system default, SiteLock911 customers will have this field set to Fastest.
- **Maximum Download Time**  
By system default, SiteLock911 customers have this field set to Unlimited.

**Note:** If you would like SMART to remove malware automatically, continue on. If not, SMART is completely configured and you can stop here. A scan will run on the next cycle.

- Click the **SMART Settings** tab and verify that drop-down parameter is set to *Yes, automatically remove the malware found*.

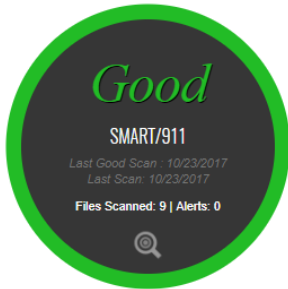


You have set up the SiteLock911 service; you are ready to begin scanning your website.

Once configured, the **SMART/911** icon appears on the dashboard as green:



When you hover over the icon, the status appears as **Green**:



## Need Additional Help?

If you need additional help in setting up the SiteLock911 service, then please call 1-877-628-8686.